

COUNCIL

**C(30)09
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PUBLIC**

Performance review

For consideration

Issue:

The Council agreed at its April 2009 meeting that, from September 2009 onwards, the Executive would report quarterly on its delivery of the annual business plan measured against performance indicators (measures of success).

It was agreed a traffic light system would be employed whereby projects going to plan would be indicated as 'green'; where a project plan is not being maintained but the maintenance is not critical this would be indicated with 'amber'; and projects with significant issues would be highlighted as 'red' and brought forward to Council for discussion with an indication as to how the risks will be mitigated.

Attached is the schedule of the performance indicators by which the Executive will be held to account for the delivery of the 2009/10 Plan.

Council is asked to note that **Annex 1** forms part of the Performance Indicator spreadsheet.

Recommendation(s):

Council is invited to review progress of the 2009/10 Business Plan to date, as measured against the agreed KPIs and project milestones.

Annexes:

The following annex is attached to this paper:

Annex 1: Communications Department Key Performance Indicators report

Further information:

If you would like further information about this paper please contact:

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