

**BEFORE THE FITNESS TO PRACTISE COMMITTEE
OF THE GENERAL OPTICAL COUNCIL**

GENERAL OPTICAL COUNCIL

F(26)03

AND

NATASHA MASUNDA - (SD-10281)

**NOTICE OF INQUIRY
SUBSTANTIVE HEARING**

Take notice that an inquiry will be conducted in the above matter by the Fitness to Practise Committee of the General Optical Council.

A substantive hearing will be proceeding:

Remotely

The substantive hearing will commence at 9:30am on **Monday 27- Friday 31 July 2026** by way of video conference or telephone conference facilities.

The Inquiry will be based upon the allegation submitted by the Council (see below) and will determine whether the fitness to undertake training of **Natasha Masunda** is impaired by virtue of the provisions contained in section 13D(2) of the Opticians Act 1989.

Taz Chisango
Hearings Manager, General Optical Council

11 June 2026

ALLEGATION

The Council alleges that you, Natasha Musunda (SD-10281), a registered Student Dispensing Optician whilst employed at Specsavers Opticians, [redacted]:

- 1) On or around 30 May 2025 you processed a false refund transaction to the value of £520.00 to a card ending in 9564; and/or
- 2) On or around 31 May 2025 you processed a false refund transaction to the value of £400.00 to a card ending in 9108; and/or
- 3) On or around 3 June 2025 you processed a false refund transaction to the value of £200.00 to a card ending in 3807; and/or
- 4) On or around 6 June 2025 you processed a false refund transaction to the value of £475.00 to a card ending in 9564; and/or
- 5) On or around 15 June 2025 you processed a false refund transaction to the value of £375.00 to a card ending in 0611; and/or
- 6) On or around 20 June 2025 you processed a false refund transaction to the value of £240.00 to a card ending in 8991; and/or
- 7) On or around 26 June 2025 you processed a false refund transaction to the value of £470.00 to a card ending in 9564; and/or
- 8) On or around 28 June 2025 you processed a false refund transaction to the value of £380.00 to a card ending in 0611; and/or

9) On or around 1 July 2025 you processed a false refund transaction to the value of £333.00 to a card ending in 0611.

10) Your conduct as set out above at 1, 2, 3, 4, 5, 6, 7, 8 and/or 9 was dishonest in that

- a. the refund(s) you processed did not arise from legitimate transactions;
- b. you knowingly refunded the money to yourself;
- c. you knew that you were not entitled to the money.

And by virtue of the facts set out above, your fitness to train is impaired by reason of misconduct.

Committee Members: Clive Powell (Chair/Lay)
Mark Richards (Lay)
Victoria Smith (Lay)
Sarah Castree (Dispensing Optician)
Sarah Baylay (Dispensing Optician)

Legal Adviser: Graeme Dalglish

Hearings Officer: Latanya Gordon

Transcribers: Marten Walsh Cherer Limited

If you require further information relating to this hearing, please contact the Council's Hearings Manager at hearings@optical.org.