



**95%**

of respondents who had a sight test / eye examination in the last two years were **satisfied** with the optometrist who carried it out

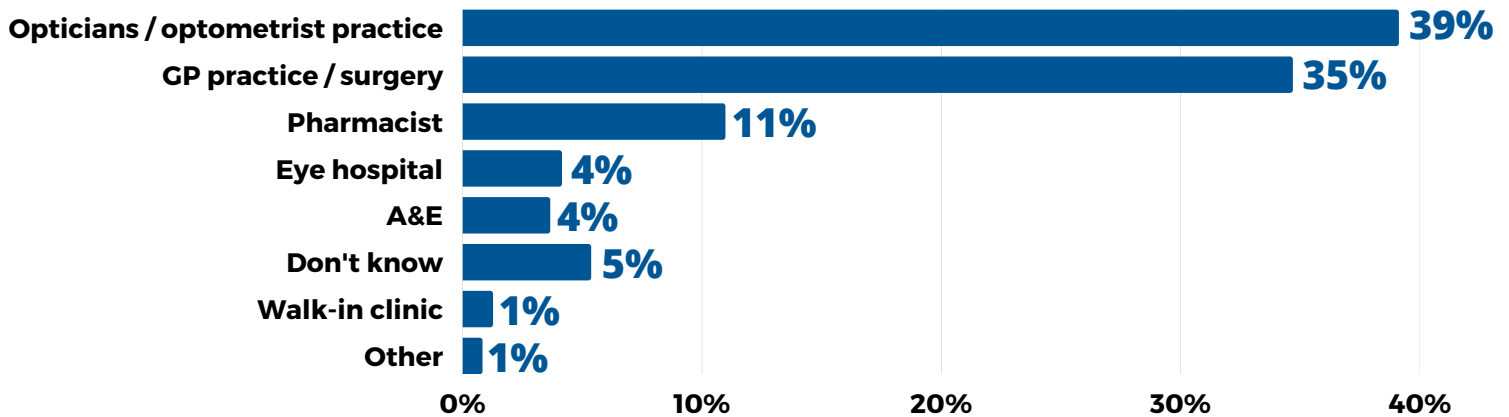


**76%**

said they had been for a sight test in the **last two years**, with **3%** saying they had **never** had a sight test



If you woke up tomorrow with an eye problem...where would you go or who would you speak to first?



**17%**

**shopped around** before deciding which optician / optometrist to go to

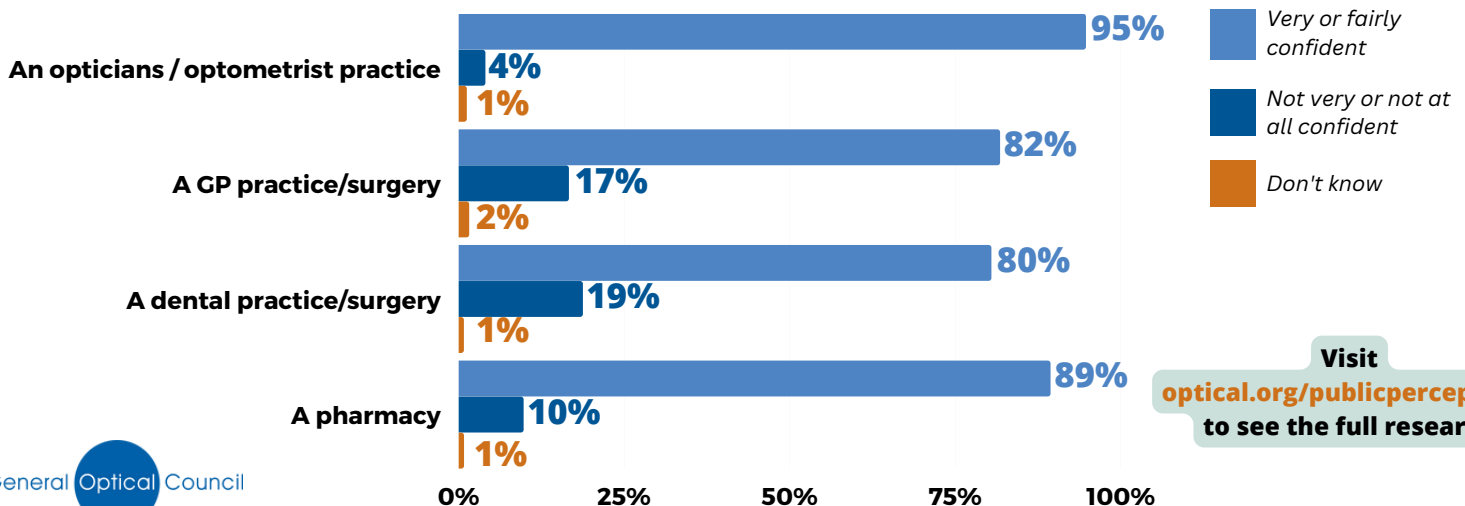


**12%**

had experienced a situation where something **has gone wrong** with the care / service they received when visiting an opticians / optometrist practice



How confident or otherwise are you of receiving a high standard of care from each of the following healthcare services?



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