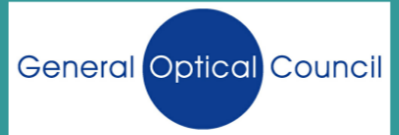
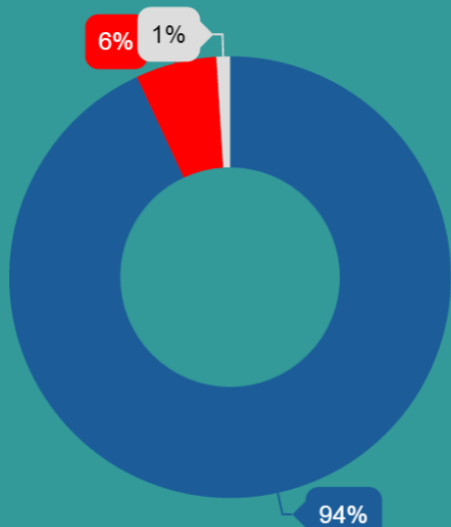


General Optical Council Registrant Survey 2016



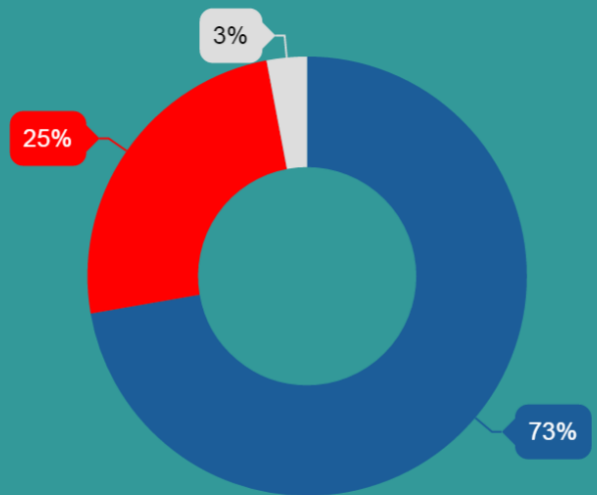
Perceptions of the GOC

94% agree the GOC's role is to protect patients and the public



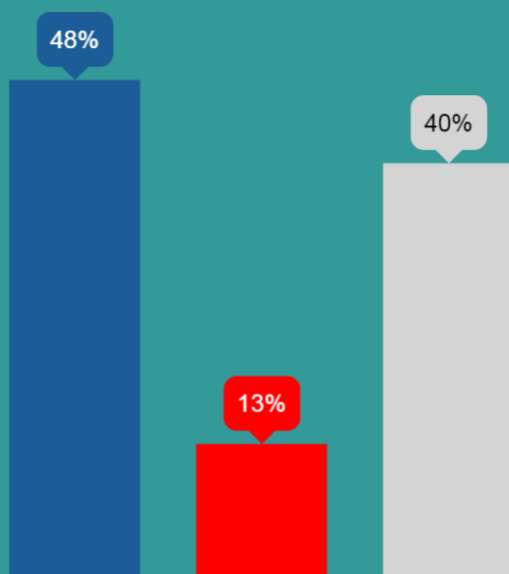
Agree (94%) Disagree (6%) Don't know (1%)

73% agree the GOC's role is to represent the optical professions



Agree (73%) Disagree (25%) Don't know (3%)

To what extent do you agree that the GOC is fair to registrants when taking action through the fitness to practise process?



Agree (48%)
Disagree (13%)
Don't know (40%)

Differences by country:

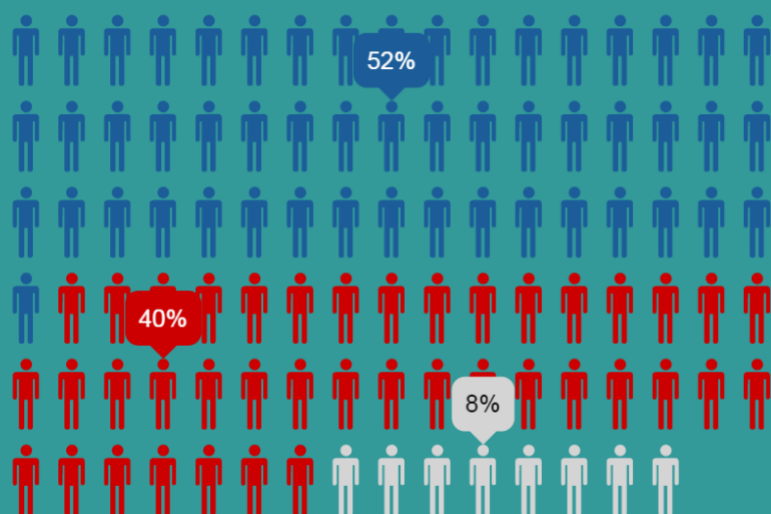
England: 49% agreed

Wales: 49% agreed

Northern Ireland: 42% agreed

Scotland: 40% agreed

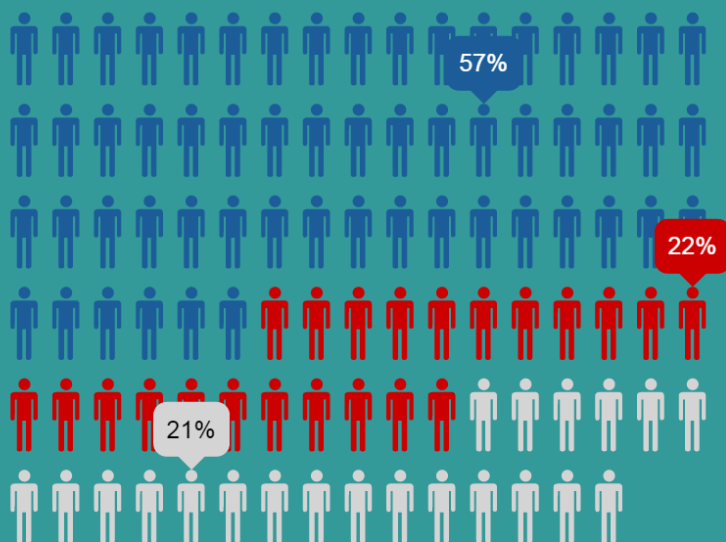
52% agree the GOC charges registration fees that are reasonable



- Agree (52%)
- Disagree (40%)
- Don't know (8%)



57% agree the GOC provides good customer service



- Agree (57%)
- Disagree (22%)
- Don't know (21%)



80% of those who contacted the GOC had their query or request resolved



82% of those with a query or request for information had it dealt with promptly

For more information...

These results have been taken from the General Optical Council Registrant Survey 2016, conducted by Enventure Research.

The survey was completed online with an overall sample size of 4,139 registrants of the General Optical Council.

To view the full report, please visit the News and Publications section of the GOC website at www.optical.org